



Travelux Tiempo *User Manual*



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1. Introduction

Before you use your new Travelux Tiempo, you must fully read and understand this user manual. Once you have read this user manual, you agree to the conditions mentioned in this user manual. We want to thank you for the confidence in our Travelux ® products.

The policy of Van Os Medical is focussed on continuously improving the quality and reliability of our products. We therefore reserve the right without further notice to make any changes to this user manual.

It is important you read this user manual very carefully, before you use your scooter. This user manual contains important information about the safe use and maintenance of your scooter. We recommend you keep this user manual safe because it is also your proof of warranty.

The safety instructions within this user manual are general guidelines, which must be seen as overall guidelines. It is possible that you develop your own way to make common movements. However we always advise you to consult a professional for assistance in developing safe and effective techniques, regarding your daily activities within your physical capabilities, for operating your product safely.

Your new scooter requires frequent general maintenance to prolong the life of your scooter, much of which you can do yourself. We advise you to take your scooter to a professional for a check at least once a year. You will find a maintenance schedule further on in this user manual.

Attention!

In this user manual you will find tips and warnings. These are clearly identified by symbols and display of the text. See examples below.



The tips mentioned in this user manual are intended to make better use of your Travelux Tiempo scooter.



Warning

The warnings mentioned in this user manual must always be followed, in order to prevent damage to your Travelux Tiempo scooter or and injury to yourself.



1.1 Enter Your Authorised Dealer Information

Company Name :

Dealer Address :

Telephone Number :

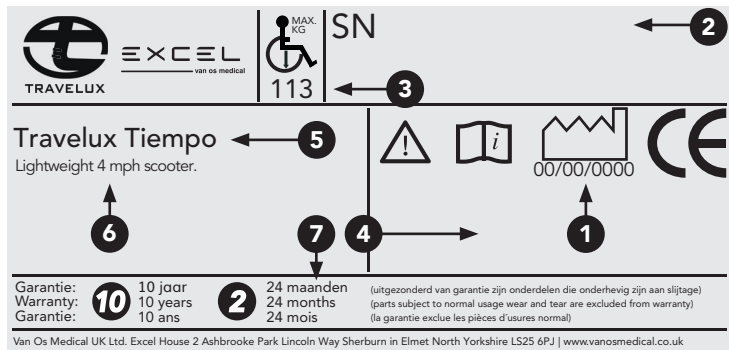
Email Address :

Website Address :



2. Product Identification

Your scooter is equipped with a unique serial number. You will find this number on the frame of your scooter. Please see below for an example of the frame label sticker. Here you will find details of all the information on the frame label along with an explanation listed below.



1. Production Date

The date of manufacture.

2. Serial Number

Every scooter has its own unique serial number. You need this number if you have any technical questions or if you want to order any parts under warranty for the scooter.

3. Maximum Weight

The maximum weight allowed on the scooter.

4. Model Number

This number indicates which model of scooter you have. You need this number when you have any technical questions or if you want to order any parts for the scooter.

5. Model Name

The model name of your scooter starts with the brand name Travelux. The brand name Travelux, followed by the additional model description forms the model name of the scooter. You need the model name if you have any technical questions or if you want to order any parts for the scooter, in this case the Travelux Tiempo.

6. Description

The intended use of your scooter is described here.

7. Warranty

Here, the warranty period of your scooter is reflected. Section 9 describes the warranty conditions in further detail.



2.1 Scooter Components

Your scooter is equipped with various components and parts. You should know these components and parts before proceeding to use the Travelux Tiempo scooter.

1. Backrest
2. Armrests
3. Seat
4. Dashboard
5. Tiller
6. Basket
7. Tiller Adjustment
8. Battery
9. Freewheel Lever
10. Rear Wheels
11. Front Wheels



2.2 About The Travelux Tiempo

The Travelux Tiempo is a comfortable and lightweight 4 mph travel scooter with the ability to dismantle into sections for transportation. This scooter comes with a range of features including all black puncture proof PU tyres, swivel chair, adjustable tiller, width adjustable and removable armrests. The Travelux Tiempo is also available in 4 striking metallic colours. Suitable for users up to 17 Stone in weight. The Travelux Tiempo is a scooter that comes standard with;

- PU tyres
- Small storage basket
- Angle adjustable tiller
- Electromagnetic brake
- User friendly dashboard
- Wig-wag operation system
- Easy adjustable steering column
- LED energy efficient longer lasting bulbs
- Swivel chair with foldable backrest
- Width adjustable and flipback removable armrests
- Removable battery pack for optional remote charging
- Available colours: Benz Silver, Cooper Blue, Gallardo Orange and Tuscan Red



3. General Safety

Van Os Medical will not take responsibility for any injuries or property damage, in the unlikely event of an accident when the recommendations and warnings described in this user manual are not followed. The Travelux Tiempo is a very safe product when used correctly and if operated incorrectly may cause injuries or damage.

Protect your scooter by checking it regularly. When any part of your Travelux Tiempo doesn't function correctly, a dangerous situation could occur. Therefore, you must keep your scooter in perfect condition, to ensure safe use. Periodical inspection, a correct adjustment and replacement of broken or worn parts in quick time will result in use for years without any problems. An authorised Travelux dealer, who will only use Travelux replacement parts, will take care of your scooter and make sure you can use your scooter for years without problems.

To prevent any damage to your property, the scooter or the user of the scooter, you must read the following warnings. Failure to follow all the instructions in this user manual may result in damage to the scooter or serious injury.

3.1 Warnings!

- Always operate your scooter with thought, care and safety.
- Do not drive into kerbs.
- It is important that the maximum user weight is not exceeded. The maximum user weight is the weight of the person including luggage etc.
- Unauthorised modification and or use of parts not supplied by Travelux will invalidate the scooter warranty which may lead to user injury or and damage to the scooter.
- Do not let children play with or on your scooter and allow any children to sit on your lap
- To avoid a tipping hazard, do not make sharp turns at full speed.
- All wheels must be in contact with the floor at all times during use. This will ensure the scooter is properly balanced.
- Do not use your scooter when it is damaged or has any malfunction.
- Do not attempt to use your scooter on an escalator. Always use an elevator.
- Do not carry passengers under any circumstances.
- Always make sure the scooter is off before mounting or dismantling.
- Do not drive backwards or across on an incline or across an uneven surface.
- Always make sure the seat is locked forward before operating your scooter.
- Always come to a full stop before changing direction from forward to reverse or from reverse to forward.
- Do not use your scooter if you are under the influence of alcohol, drugs or medication an offence under The Road Traffic Act 1998.
- Do not climb ramps or kerbs that exceed your scooters capacity.
- Always approach inclines straight on.
- Always be aware of and careful near mechanical pinch points especially when assembling and disassembling to your scooter.



- Never sit on your scooter when it is being transported.
- If you need to transport the scooter by car, you should always do this with the right system
- Always keep extra care when driving on soft or uneven surfaces such as grass and gravel.
- Always cross streets at intersections and use crosswalks or the most direct route, making sure that your path is clear and that you are visible to motor traffic.
- Never drive backwards off a kerb.
- Never drive a kerb or step up or down if it is higher than one third of the diameter of the wheels in cm.
- Do not drive your scooter in icy or salted conditions.
- Always check with your doctor to determine if any of the medications you are taking may affect your judgment and/or your ability to operate your scooter. Also check with your physician concerning your physical ability to operate a scooter.
- Do not tow any type of load with the scooter.
- When driving outside, use pavements or bicycle lanes. Never drive in car lanes.
- Do not drive beside a river, port, or lake without a fence or railing.
- If possible, avoid driving in the rain or at night.
- Keep your arms on or inside the armrests and feet on the footplate or footrests at all times.
- Do not attempt to cross over a gap greater than 4"/10 cm.
- Be aware of traffic and other road users when crossing or using roads.
- Never ride on motorways or dual carriageways.



Warning

Any changes to the Travelux Tiempo scooter, which are structural changes, are always at the expense of the warranty.



4. User Instructions

It is very important that you teach yourself the correct user instructions. Therefore, you need to know all the components of the scooter as described in this user manual. Always check with an expert about developing safe methods regarding your physical abilities to use your scooter.

4.1 Before Driving

Please ensure you have familiarised yourself with how to operate this scooter safely before driving. This scooter may only be driven on pavement in pedestrian areas up to a max speed of up to 4mph (6.4 kph).

Before using the scooter in busy or hazardous environments, familiarise yourself with the operation of the scooter. Practice operating the scooter in a safe open environment. Practice operating your scooter up to 4 mph until you are confident that you can easily operate and control the scooter at the higher speed (up to 8 mph).

4.2 Getting On The Scooter

- Before getting on the scooter make sure it is on a flat surface.
- The scooter should always be in the drive gear before getting on the scooter.
- Always check if the scooter is turned off before getting on.
- You can do this by checking the LED lights on the dashboard, these should be off (no light).
- If the scooter is off, you eliminate the chance of accidentally touching the levers, possibly causing injury to yourself or others. The tiller should always be upright.
- You can rotate the chair 90 degrees with the lever on the bottom right side of the chair. This way you can easily get on and turn the chair back into driving position. You can also do this with the armrests raised up.
- Put your foot in the middle of the footrest when getting in the scooter to ensure stability.
- If there is a seatbelt present, attach this before driving. For assuming the correct driving posture you can adjust the tiller to a desired angle.
- Put the key into the ignition and turn one quarter to the right. The LEDs on the dashboard will now light up and you will be ready to go.



4.3 Getting Off The Scooter

- When getting off the scooter you should follow the same steps for getting on in reverse order.
- Put the tiller back into the upright position if not already.
- Make sure the scooter is always off and the key is removed from the ignition when getting off the scooter.
- You can rotate the chair 90 degrees with the lever on the bottom right side of the chair. This way you can easily get off and turn the chair back into driving position. You can also do this with the armrests raised up.

4.4 Whilst Driving

- Do not move any part of your body out of the scooter whilst travelling.
- Ensure your clothing and other garments including accessories do not get tangled or caught on the scooter handles or in the wheels.
- Plan your journey ahead and ensure you have enough power (miles) to take you to your final destination to avoid any unplanned routes which could result in injury to yourself and or damage to your scooter.

4.4.1 Driving Up Inclines

- When driving up any incline always do so by going in a forwards direction and perpendicular to the ramp or slope.
- Ensure you keep control when going up the incline by driving at a controlled average speed.
- Always keep the scooter in the drive gear and driving whilst going up an incline.
- In the event you stop on an incline, restart and increase speed slowly (The scooter may roll backward slightly before continuing forward).



Warning

- Do not get on or off the scooter whilst driving or on an incline.
- Do not carry extra weight that exceeds the maximum user weight as the anti-tip wheels are designed to keep the centre of gravity on the back of the scooter; as this may cause unintended damage.
- Do not attempt to drive across a sloping surface greater than 3 degrees, this may cause the scooter to tip over.
- Do not attempt to drive up an incline greater than 10 degrees.
- Do not go backwards down or up an incline.



4.4.2 Driving Down Inclines

- When driving down an incline always do so by going in a forwards direction.
- Ensure you keep control when going down the incline by driving at a controlled average speed and ready to brake if necessary.
- Always keep the scooter in the drive gear and driving whilst going down an incline.



Warning

- Never go up or down an incline that is covered with snow, ice, leaves, pebbles/stones, wet grass or recently mowed grass. Avoid any ground that may be dangerous to drive on.
- In the event your scooter builds momentum faster than you can control when going down an incline, always slowly release the gas lever. By feeding less power the scooter will automatically brake and cause the scooter to slow.

4.5 Steering

- Turn scooter speed down to the lower setting.
- Steer in the desired direction.
- Slowly pull the throttle lever.

4.5.1 Steering Backwards

- Turn scooter speed down to the lower setting.
- Observe surroundings and pay attention to behind your scooter using your mirrors.
- Pull the left throttle lever.
- Turn the handlebar to the left to go left.
- Turn the handlebar to the right to go right.



Tip

The most important action on a scooter is steering. For driving comfort always drive with arms slightly bent and hands on the handlebar.



4.6 EMI / RFI

The fast development of electronics, mostly in the area of communication, has flooded our world with electromagnetic (radio) waves transmitted by TV, radio, laptops, microwaves and pacemakers. These electromagnetic waves are invisible and get stronger the closer one gets to a source. If these electromagnetic waves cause electrical appliances to stop functioning correctly or even completely stop working, this is called Electromagnetic Interference (EMI) or Radio Frequency Interference (RFI).

All electrical vehicles, including scooters, are susceptible for Electromagnetic Interference / Radio Frequency Interference (RFI). This can result in unexpected movements of your scooter. Should any unintended movements occur, or the brakes don't work as normal, turn off your scooter immediately. The FDA has ruled that every scooter should be able to resist EMI / RFI up to a certain level. The higher the level of interference it can withstand, the better the protection against EMI / RFI is. This is measured in volts per meter (V/m). The minimum resistance level against EMI / RFI should be 20 V/m. This product has been tested and found to have a resistance level of 20 V/m.

4.6.1 EMI / RFI Recommendations

- Do not use personal electronic communication devices like a mobile phone, when using your scooter.
- Be extra careful when in the neighbourhood of radio and TV towers.
- Turn off your scooter when you are standing still for a longer time.
- If unintended movement or brake release occurs, turn off the scooter as soon as it is safe to do so.
- Report all incidents of unintended movement or brake release to the manufacturer and note whether there is a radio wave source nearby.
- Be aware that adding accessories or components, modifying the scooter may make it more susceptible to interference from radio wave sources. (Note: there is no easy way to evaluate their effect on the overall immunity of the scooter).



5. Scooter Specifications

Below you find the specifications for The Travelux Tiempo.

Total length	102 cm
Total width	51 cm
Total height	90 cm
Total weight	48 kg
Max User weight	113 kg
Seat width	41 cm
Seat depth	40 cm
Seat height	50 to 55 cm (adjustable)
Turning radius	115 cm
Ground clearance	8 cm
Max. speed	4 mph
Battery	2 x 12V / 12Ah
Charger	24V / 4Ah
Range	16 km (10 miles)
Available colours	Benz Silver, Gallardo Orange, Cooper Blue and Tuscan Red



6. Scooter Components

In this Section the different components of the Travelux Tiempo are described. On the scooter are a number of components present which are adjustable. If you want to add or remove any of its components, make any adjustments or replace components, you should always follow the instructions described in this user manual.

The Travelux Tiempo is equipped with a clear dashboard. The dashboard consists of different components that all have a different function. Below, several components are explained further:



Photo 1 Dashboard display



6.1 Dashboard Specifications

1. On/Off Switch

Using this switch turns the scooter on or off. By inserting the key and turning the key 90 degrees clockwise. This will start the scooter and by turning the key counter-clockwise this will turn the scooter off. The Travelux Tiempo is designed to give one beep at the time when switched on along with the battery indicator bulbs lighting up.

2. Speed Controller

This speed controller dial enables you to increase or decrease the speed of the scooter. To increase the speed turn the dial right and to decrease the speed turn the dial to the left.

3. Control Levers

The Travelux Tiempo scooter is operated by a wig-wag system. To travel forward with your scooter, pull the right lever towards yourself and to travel backward pull the left lever toward yourself when sat down.

4. Battery Indicator

The battery indicator shows the level of power in the battery. Green means the battery is fully charged and red means the power is running low and it is time to charge the battery.

5. Horn

By pressing this button, you can sound the horn. When used you will hear a beeping sound used as the horn.

6. Lighting

This button turns on the lights on your scooter. The most important purpose of the lights is to be seen by other road users or and pedestrians, to improve your safety. To turn the lights off, press the light button again.

7. Parking Brake (not pictured)

The Travelux Tiempo is equipped with automatic braking. When the forward or backward control lever is released, the scooter will brake automatically to a standstill.



It is important to avoid completely running out of power until the battery is flat. By recharging the battery when it hits 20 percent, you can extend the battery life.



6.2 Tiller

The Travelux Tiempo tiller can be adjusted in angle very easily. By adjusting the tiller into the desired angle, your riding comfort will be increased. You can adjust the tiller angle by following the steps below;

- Photo 2 shows the tiller in its most upright position.
- At the bottom of the tiller there is a star knob located at the bottom of the tiller. You must unscrew this star knob by turning it counter-clockwise (left) to enable you to pull the tiller towards yourself and adjust the angle.
- To set the adjusted tiller angle, you re-tighten the star knob.
- You should always put the tiller back in an upright position before getting off the scooter.



Photo 2 Upright tiller position



Photo 3 Tiller Star knob



Photo 4 Tilted tiller position



6.3 Armrests

The Travelux Tiempo is equipped with width adjustable and flip-back removable armrests. The armrests can be folded up or down (see photo 5 and 6). Folding the armrests makes getting on and off of your scooter easier.



Photo 5 Down armrest



Photo 6 Up armrest

6.3.1 Armrest Width Adjustment

The Travelux Tiempo is also equipped with width adjustable armrests. The width of both armrests can be adjusted by using the knob located underneath each armrest (see photo 7). To adjust the armrest width you need to loosen this knob and slowly pull out the armrest, to extend the width. To set this adjustment, re-tighten the knob to fix it.



Photo 7 Adjustment knob



6.3.2 Armrest Removal

To make the Travelux Tiempo scooter even more compact for travel you can remove the armrests, loosen and unscrew fully the same knob located underneath the armrest, which is also used for adjusting the armrest width.

6.4 Freewheel

The Travelux Tiempo is equipped with two settings, namely the drive setting and freewheel setting (see photo 8). The scooter should always be in drive when you want to use it. The freewheel setting allows you to move the scooter without turning it on. When the scooter is put in freewheel mode, it can be pushed without the motor giving resistance.

Please ensure the power is off when changing from drive to freewheel. If you turn the power on in freewheel the scooter will not drive. To correct, turn the power off, change the position to drive and turn the power on. In drive the electromagnetic brake is engaged so the scooter cannot be pushed can only be driven. In freewheel the electromagnetic brake is not engaged, the scooter cannot be driven because of this however you can push it.



Photo 8 Freewheel lever



Warning

Never put the scooter in freewheel setting when it is on an incline. This way you prevent the scooter from rolling downwards unexpectedly.



6.5 Battery

The Travelux Tiempo is equipped with a removable battery pack with two closed maintenance free batteries. which consists of two closed, maintenance free batteries. Van Os Medical recommends to charge the batteries fully before first use. We advise you to charge them for at least 12 continuous hours. The Travelux Tiempo is equipped with an off-board charger of which you can either charge the battery pack in its normal location on the scooter or away from the scooter. After each use we also recommend to charge the batteries for 6 to 8 hours to extend the battery life.

6.5.1 Charging Batteries

To increase battery life, you should charge the batteries as follows;

- Ensure the scooter is turned off
- Slide the battery cover off the charge
- Insert the charger plug into the socket
- The LED light will turn red, indicating the battery is charging
- When the batteries are fully charged the LED light will turn green



Photo 9 Off-board charger



Warning

Never turn the charger on before all plugs are plugged in



Tip

If you do not use the scooter for longer than a week you should always disconnect the battery pack after fully charging, to avoid unnecessary battery drainage.



6.6 Wheels

The Travelux Tiempo has four PU tyres fixed to the axles.

6.6.1 PU Tyres

This scooter is equipped with four polyurethane tyres. Polyurethane (PU) tyres are leak-proof tyres. These are increasingly being used on scooters as standard. An advantage of PU tyres is that they do not need not be pumped up and can not be punctured.

6.6.2 Anti-tip Wheels

The Travelux Tiempo is fitted with anti-tip wheels. The anti-tip wheels are attached to the back of the scooter. The wheels will roll and move when riding over obstacles and provide additional safety.



7. Transportation

The Travelux Tiempo scooter is designed to be easily transported by car. The tiller can be folded down and the front frame can be separated from the rear frame. The basket of the scooter and the seat are also removable for even more compact transportation.

7.1 Disassembly

To disassemble your Travelux Tiempo scooter, follow the instructions below;

- You must first remove the basket. You do this by standing in front of the tiller of the scooter and move the basket in an upward movement.
- Remove the seat. To do this, push on the lever on the right side of the seat and rotate the seat to the right (see photo 10). You should then be able to lift off the seat.
- Take off the battery pack. To do this, grab the handle on top of the battery pack and lift it upwards. For easy removal please ensure the battery clamp has been loosened (see photo 11).
- Fold down the tiller by using the star knob located right of the tiller. Move the tiller downwards until it is completely folded down.
- Tighten the star knob to lock the tiller in this folded down position.
- Separate the front frame from the back of the scooter, by pulling the lever (see photo 16).
- Lift the front frame upwards to separate the scooter (see photo 17).

7.1.2 Assembly

To assemble your Travelux Tiempo scooter, follow the instructions below;

- Lift the front frame upwards using the handle on the rear frame. Pull the tiller up. This is done by loosening the star knob located right of the tiller. Once in desired position tighten the star knob to lock the tiller.
- Insert the battery pack and re-attach the basket.
- Place the seat back on the scooter. You must ensure the seat is straight up by holding the seat post upright. The scooter should now be ready for use.



8. Maintenance

Your Travelux Tiempo scooter needs periodical maintenance. This is necessary for long and optimum comfort for the user of the scooter. A badly maintained scooter will create technical problems, make it harder to steer and will not be covered by the warranty. Preventative maintenance is very important. We advise your scooter is checked by a qualified Van Os Medical dealer at least once a year. This dealer will replace where necessary only Travelux parts. These annual inspections will make sure your scooter will function correctly for years.

There are a lot of things you can do yourself to keep your scooter in optimum condition. If you regularly check the scooter and perform (small) maintenance tasks, this will extend the lifetime of your scooter and increase the ease of use. In the following paragraphs these steps maintenance are further described.

8.1 Tyres

Although PU tyres can not be punctured, wear and tear can still occur. If the wear is at an advanced stage, then you should replace the tyres.

8.2 Bodywork

Taking good care of the bodywork is very important, because well maintained bodywork also protects the mechanical parts of your scooter. The main reason for taking care of the bodywork is to prevent it from rusting. To care for your bodywork, check the following aspects;

- Washing your scooter is useful for preventing dirt to stick to the material and eat away at it.
- Van Os Medical recommends you to wash your scooter weekly.
- Keep the bodywork of your scooter clean with car shampoo and a moist cloth. Do not hose down your scooter! You can dry the bodywork using a soft cloth.
- Use cold water and a mild soap to remove grease and dirt.



9. Service Checklist

To maximise the lifetime of your product, we recommend you get your scooter checked at least once a year, by an authorised Van Os Medical Dealer. The form on page 22 can be used for this check. It is important to continue the maintenance of your product, especially if you use your product regularly as this is more likely to cause wear and tear; which is not covered under warranty.



Maintenance is not covered under warranty. Your dealer may deviate from the maintenance interval.



9.1 Service Checklist Form

Year	1	2	3	4	5	Year	1	2	3	4	5
Service Dates						Electrics					
Controller						Connections Conditions					
On/Off Switch						Lights					
Control Lever						Test Run					
Braking						Forward					
Recharge Point						Reverse					
Batteries						Emergency Stop					
Levels						Left Turn					
Connections						Right Turn					
Discharge Test						Slope Test					
Wheels and Tyres						Over Obstacles					
Wear											
Pressure						Checked By					
Bearings											
Wheel Nuts											
Motors											
Wiring											
Noise											
Connections											
Brake											
Brushes											
Chassis											
Condition											
Steering											
Upholstery											
Seat											
Back											
Armrests											



9.2 Error codes

It is possible that some problems may occur during the use of your Travelux Tiempo. Please see below for possible error codes. If you experience problems you can not find in this form, we advise you to contact an official Van Os Medical dealer.

1. Low Battery

The batteries need to be charged.

2. Battery Voltage Too Low

Indicates that the battery voltage is too low or one or both of the batteries may be defect. Charge the batteries. If the fault still occurs after charging, it is possible that the charger is defect.

3. Contact Authorised Dealer

4. Overheated Motor

Indicates that the motor is overloaded or overheated. Turn the scooter power off and allow the scooter to rest for 10 minutes.

5. Brake

Indicates a brake or brake wiring problem. The freewheel lever may be in the disengaged position. Make certain that the freewheel lever is in the engaged position. Turn the key switch to the off position to stop the flash code. Set the freewheel lever to the engaged position. Turn the key back to the on position. If the above remedies do not solve the problem, contact your authorised dealer.

6. Throttle

Indicates that the throttle control lever was not in the neutral position when the key switch was turned to the on position. Turn the key switch to the off position. Make certain that the throttle control lever is in the neutral position. Turn the key switch to the on position.

7. Speed Potentiometer

Indicates a problem with the throttle control lever or the speed potentiometer. Make certain that all electrical connections are firmly and correctly joined. If the problem is not solved contact your authorised dealer.

8. Motor Voltage

Indicates a motor voltage problem.

9. Internal Errors

Indicates other internal errors or faults. Contact a authorised dealer.



10.1 Warranty Application

On your scooter is a factory warranty label. It could also be possible that your dealer offers an additional warranty. However, in this user manual we are assuming the only warranty is the one given by Van Os Medical.

This warranty is only granted to you as the consumer. It is not intended to be used commercially (hire or institutional use). The warranty is limited to defects to materials and possible hidden shortages. Van Os Medical guarantees the following components on your Travelux Tiempo scooter.

- Warranty period on chassis; 10 years;
- Warranty period on battery and charger; 6 months;
- Warranty period on all other items; 12 months (excluding general wear and tear and consumables).

10.1.2 Warranty Conditions

The warranty period starts upon the date of purchase of your scooter. If within the warranty period, your scooter develops a defect, it will be repaired or replaced. However you do need to provide to Van Os Medical a complete warranty registration form or a copy of the bill with date of purchase. Without a warranty registration form or a proof of the purchase, the warranty will start at the date when you purchased the chair from the dealer.

Repairs and replacements must be fitted by an authorised Van Os Medical service agent. To qualify for the warranty, your scooter must have an up to date service schedule. Furthermore, if a problem occurs, you need to inform the Van Os Medical service agent immediately.

When parts of the scooter fail within the warranty period of purchasing, the part or parts will be repaired or replaced free of charge, if the problem is a manufactory or material error and only if the scooter is with its original owner, our warranties are non-transferable between shops or persons.

This warranty does not include any labour charges incurred by replacements. Replaced or repaired parts fall under the same warranty conditions as the original scooter. Worn parts are not guaranteed, unless these parts are worn as a direct result of an original manufacturer defect. These parts are for example upholstery, tyres, inner tubes and similar kinds of parts. The warranty conditions above describe all scooter parts, and are applied for the models bought at the normal price.



Under normal circumstances no responsibility is accepted when the scooter needs replacement or repairs as a direct result from:

- Not maintaining the scooter and parts according to the recommendations of the manufacturer, or not using the specific original parts.
- Damaging the scooter or parts by inattentive use, accident or wrong use.
- Adjusting the scooter or parts, different from the specifications of the manufacturer, or reparations done before the service agent is warned.
- If the product is not equipped with an original factory frame number and identification label as described in the manual (see section 2, page 3).

The scooter which is described and shown in this user manual can differ from your own model in details. However, all instructions are relevant, independent of slightly different details. We reserve the right to change the product in this user manual without further notice. All drawings, measures and capacities showed in this manual, are approximations and may be slightly different to your scooters specifications.

For warranty service, contact your authorised dealer from where you bought your scooter. In the event they are unable to help or satisfied, Van Os Medical welcomes you to contact us in writing.



Warning

Van Os Medical UK Limited cannot be liable for any consequent or individual damage whatsoever. While this manual is created with care, it is not exclusive. If your scooter does not comply with the rules contained in this user manual, you should always go to an authorised Van Os Medical dealer or the dealer who sold you the product to discuss the problem. The warranty is only valid during the indicated period. If adjustments are made to the Travelux Tiempo scooter, which have structural impact on the product, the warranty will become void.



Declaration of Conformity

Product identification

Product group:	Mobility scooter
Brand:	Travelux
Model:	Tiempo
Number:	VOS.TCF.EC.6030

Producer

Name	Van Os Medical B.V.
Address	Koperslagerij 3 4651 SK Steenbergen
Country	The Netherlands

Means of Conformity

The product is in conformity with Directive 93/42/EEC based on the use of a Technical construction file in accordance with Article 9 (Class I products) of the Directive.

Signature of EU Representative

EU Representative:	Wijnand van Os
Function:	Director
Place:	Steenbergen
Date:	01-09-2017

DECLARATION OF CONFORMITY



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